



## UNITED STATES BANKRUPTCY COURT SOUTHERN DISTRICT OF FLORIDA

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### NOTICE OF CHANGE IN SERVICE PROVIDER FOR TELEPHONIC APPEARANCES BEFORE JUDGE MINDY A. MORA WEST PALM BEACH

Effective **September 10, 2018**, if you plan to appear for a hearing telephonically before Judge Mora, all requests shall be arranged through the website of CourtSolutions, <http://www.Court-Solutions.com>, no later than 3:00 p.m. the court day prior to the hearing.

To appear telephonically, you will need to create a CourtSolutions account. Once you establish an account, you will be able to submit your request to appear telephonically. This request will either be approved or denied by Judge Mora's chambers.

As long as your request is approved by chambers, you can log into your CourtSolutions account, prior to the hearing time, and access the large orange button entitled "Open Hearing Dashboard" for your dial-in instructions. Your dial-in information will be the same for every reservation you make.

The cost of each daily telephonic appearance is a flat fee of \$50. If you do not appear for your hearing, you will not be charged. Moreover, if you have multiple hearings in a single day, you will only be charged a single flat fee of \$50 for the day, even if you hang up and dial back in later in the day for a subsequent hearing.

All questions about account setup or the website can be answered at <http://help.court-solutions.com> or by contacting CourtSolutions at [info@Court-Solutions.com](mailto:info@Court-Solutions.com).