UNITED STATES BANKRUPTCY COURT
SOUTHERN DISTRICT OF FLORIDA
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In re:

Bankruptcy Noticing Center Service Interruption.
_____/

Administrative Order 2026-06

The Court is advised that the Bankruptcy Noticing Center ("BNC") is experiencing a nationwide service disruption that prevents it from transmitting notices and orders to parties in the ordinary course. The outage may also affect the ability to access the current creditors' matrices through traditional means in the Court's Case Management/Electronic Case Files ("CM/ECF") system. Importantly, the service interruption does not affect Notices of Electronic Filing ("NEFs") transmitted through the CM/ECF system, which continues to function normally. At this time it is unknown how long the outage may last.

Accordingly, the Court has determined that emergency temporary procedures are necessary to ensure the continued administration of bankruptcy cases and adversary proceedings and that legally sufficient notices are provided to the parties. Pursuant to 11 U.S.C. § 105(a), Rules 2002 and 9006 of the Federal Rules of Bankruptcy Procedure, and the Court's authority to administer its docket, and subject in all respects to all applicable statutes, rules, and other applicable law, it is

ORDERED that:

1. **Applicability.** This Order applies to bankruptcy cases and adversary proceedings pending in or commenced in this District while this Order remains effective.

2. **Supplemental Notice and Service Requirements During Outage.** This Order applies to notices and orders ordinarily served by the Court through the BNC for which required notice has not been given because of the service interruption. No duplicate notice is required to a recipient who has already been properly served through CM/ECF or another authorized method. Transmission of a document to the BNC for processing does not establish that notice has been given. The Clerk may identify affected docket entries and issue instructions for corrective service consistent with this Order. The person responsible for providing notice under this Order must promptly verify that the required notice has been given or provide the notice and file a certificate of service. For any affected notice or order for which this Order does not assign responsibility, the Clerk must promptly refer the matter to the Court for designation of the person responsible for providing notice. Existing obligations

to serve documents for which service is ordinarily the responsibility of a party remain in effect.

3. **Temporary Abrogation of Local Rule 2002-1(a).** Effective immediately, Local Rule 2002-1(a) is temporarily abrogated. As such,

   A. The United States trustee must serve any notice under Bankruptcy Rule 2002 that the Clerk would otherwise serve on the United States trustee's behalf under Local Rule 2002-1(a)(1).

   B. In a chapter 7 case in which a notice of insufficient assets to pay a dividend was given to creditors, the chapter 7 trustee must serve any notice under Bankruptcy Rule 2002 that the Clerk would otherwise serve on the chapter 7 trustee's behalf under Local Rule 2002-1(a)(1).

   C. The debtor's attorney, or if the debtor is unrepresented, the debtor, must serve all chapter 13 plans, including those filed on the petition date.

   D. An unrepresented debtor must also serve:

      (i) any local form *Debtor's Certificate of Compliance, Motion for Issuance of Discharge, and Notice of Deadline to Object*;

      (ii) any local form *Debtor's Certificate of Compliance, Motion for Issuance of Discharge Before Completion of Plan Payments, and Notice of Deadline to Object*;

      (iii) any local form *Individual Chapter 11 Debtor's Certification Regarding Limitation on Claimed Exemptions, Instructional Course Concerning Personal Financial Management, and Eligibility for a Discharge*; and

      (iv) any local form *Individual Chapter 12 Debtor's Certification Regarding Limitation on Claimed Exemptions and Domestic Support Obligations*.

4. **Commencement and §341 Meeting of Creditors Notices. In each bankruptcy case filed on or after October 7, 2026, the debtor's attorney, or if the debtor is unrepresented, the debtor, must serve the official notice of commencement of the case and meeting of creditors under 11 U.S.C. § 341, including any accompanying notices and deadlines, upon all entities entitled to receive it**. Mailing must occur within 3 days after the later of the entry of this Order or issuance of the official notice by the Clerk. The debtor must serve the official notice generated or approved by the Clerk and must not alter the meeting date or any deadline. Notwithstanding Rule 2002(a)(1), the debtor's social-security number and any

other federal taxpayer-identification number may be limited on the notice to the last four digits. If the person responsible for providing notice is unable to ensure that service is completed within the time required, that person must promptly seek appropriate relief from the Court.

5. **Discharge, Dismissal, and Closing.** Upon docketing of a discharge order or an order dismissing or closing a case, the debtor's attorney, or if the debtor is unrepresented, the debtor, must promptly mail a copy of the order or official notice to all entities entitled to notice, except recipients to whom notice has already been properly given. The Clerk remains responsible for duties expressly imposed upon the Clerk by the Bankruptcy Rules, including Rules 4004(g) and 4006; the debtor's mailing under this paragraph is undertaken as a person designated by the Court to the extent legally permissible and does not relieve the Clerk of any nondelegable duty. The Court may direct a different noticing procedure in an individual case consistent with applicable law.

6. **Certificate of Service.** Any entity required by this Order to serve a document must file a certificate of service in accordance with Local Rule 9036-2.

7. **Access to Creditors Matrix.** During the outage, access to the creditors matrix on CM/ECF may be impaired. Until it is resolved, parties may access the lists of creditors/parties and addresses in a case using the procedure in Attachment 1. These lists may not include addresses registered with the BNC's Electronic Bankruptcy Noticing (EBN) program or the National Creditor Registration Service (NCRS). Parties must review the list to ensure that notice is provided to all appropriate parties and not solely those included on the list of creditors. Unrepresented parties may view bankruptcy court records and obtain a creditor matrix with a valid fee-based PACER account. To register for a PACER account, visit https://www.pacer.uscourts.gov. PACER will waive fees if a user accrues less than $30.00 in a particular quarter.

8. **Deadlines and Hearing Dates.** This Order does not extend, shorten, or alter any statutory or rule-based deadlines or dispense with any required notice or service. All existing or scheduled hearings remain in effect unless otherwise ordered by the Court. No adverse action may be based on an entity's failure to respond to, or act with respect to a deadline set forth in, an affected notice, unless the Court determines that the notice was given in accordance with applicable law.

9. **Parties Seeking Additional Relief Due to the Outage.** Any party affected by delayed or unsuccessful noticing may seek a continuance, additional notice, an extension where legally permitted, or other appropriate relief. Any such request must be made through an appropriate motion in the applicable bankruptcy case or proceeding. The motion must identify the affected notice, explain how the failure to receive notice affected the party, and specify the

relief requested. All such motions will be considered by the Court on a case-by-case basis in accordance with applicable law.

10. **Unrepresented Parties.** An unrepresented party who cannot reasonably comply with this Order must promptly contact the Clerk for procedural instructions or request relief from the Court through a written motion. The submission of a motion does not automatically extend any deadline or continue any hearing. On motion or sua sponte, the Court may direct the Clerk, a trustee, or another entity to provide notice or establish alternative procedures consistent with applicable law. Nothing in this Order authorizes the Clerk to provide legal advice.

11. **Implementation and Termination.** The Clerk may publish ministerial implementation instructions consistent with this Order. This Order takes effect immediately and remains in effect until further order. Upon restoration of BNC service, the Clerk and affected parties must coordinate to avoid duplicate or inconsistent notices and address any outstanding backlog.

ORDERED in the Southern District of Florida on October 16, 2026.

Scott M. Grossman
Chief Judge, United States Bankruptcy Court

c: All Southern District of Florida Bankruptcy Judges

ATTACHMENT 1

To access the list of creditors and parties in a case from CM/ECF:

1. Select **Query** from the menu.

2. Enter the case number, then select **Run Query**.

3. Select the **Creditor** link. Leave "Creditor type" blank, then select **Run Query** to view creditors and addresses.

4. Select the **Party** link to see parties and addresses.

5. Compare creditor and party lists to ensure a complete list.

Please note: These lists may not include addresses registered with the BNC's Electronic Bankruptcy Noticing (EBN) program or the National Creditor Registration Service (NCRS). Parties and counsel should check service requirements to make sure every required party receives notice, including parties who don't appear on these lists.